

Sources of Assurance & Local Code of Governance April 2021

GOVERNANCE PRINCIPLES Principle A **Sub-Principles** Behaving with integrity, demonstrating strong commitment Behaving with integrity. to ethical values and representing the rule of law. Demonstrating strong commitment to ethical values Respecting the rule of law. Sources of Assurance IJB ACC **NHSG** Information governance NHSG schedule of reserved Code of conduct management, reporting and scrutiny, Financial regulations (Revised 29 decisions October 2019) including implementation of General NHSG standing financial instructions Data Protection Regulation 2018 by Integration scheme (Revised 27 Staff surveys Council and its ALEOs March 2018) NHS Scotland Staff Experience • Scheme of Governance including Standing orders (Revised 23 March Review annual review process 2021) Employee conduct policy Member Officer Relations Protocol IJB members and ACHSCP staff NHSG Board Members Code of successfully utilised and facilitated induction Conduct positive remedial action. Board Assurance Framework EKSF processes/objective setting Scheme of Establishment and (Revised 26 August 2020) Standing orders complaints process for Community imatters' / staff surveys NHSG Feedback Service Councils. Dignity at work survey NHSG induction process







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- Complaints Handling Procedure (Revised 23 February 2021)
- Role and responsibilities protocol for Chief Officer and Chief Finance Officer
- Formal Directions Procedure
- New IJB report format, including equality and Fairer Scotland implication sections

- Bond Governance training for Chief Officers, elected members and ALEOs.
- Consultation and Legislation Trackers
- Corporate policies register and corporate policies template linking all policies to strategic outcomes.
- HR policies (including health promotion)

Principle B

Ensuring openness and comprehensive stakeholder engagement.

Sub-principles

- Openness.
- Engaging comprehensively with institutional stakeholders.

| IJB | ACC | NHSG |
|--|---|--|
| IJB Strategic Plan (revised 26 March 2019) Broad range of stakeholders on the IJB itself. Representatives from 3rd and independent sectors in key working groups. Joint communications and engagement group. | Staff Governance Committee, including trade union adviser representatives. Weekly Director and trade union meetings to strengthen engagement. Trade union engagement protocols implemented in respect of health and safety. City wide budget consultation event held with 3rd sector partners. Leadership Forum engaging leaders at all levels. | NHSG Feedback Service Freedom of information compliance NHSG Annual Operational Plan |







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- Complaints Handling (Revised 23 February 2021)
- Procedure and freedom of information compliance (Revised 8 September 2020)
- 'imatters' team action plans
- Communications protocol

- Webcasting of all Committee and Council meetings
- •
- Annual review of the ALEO Assurance Hub including terms of reference and workplan.
- Twice yearly refresh of Local Outcome Improvement Plan involving community representatives and partners.
- Consideration of the Population Needs Assessment at the Strategic Commissioning Committee in February 2021 which included the impact of the pandemic on Aberdeen and its citizens, including children and young people and their prospects.
- Integrated Impact Assessments developed for committee reports.

 NHSG Engagement & Participation Committee

| | Principle C | | Sub-principles | |
|----------------------|--|---------------------------|---|--|
| | Defining outcomes in terms of sustain environmental benefits | able economic, social and | Defining outcomes Sustainable economic, social and environmental benefits. | |
| Sources of Assurance | | | | |
| | IJB | ACC NHSG | | |







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- Strategic plan (revised 26 March 2019)
- Performance framework which includes national & local indicators, aligned to strategic plan
- Local outcome improvement plans
- Locality plans
- Medium Term Financial Framework (revised 23 March 2021)
- Transformation Plan
- Climate change duties report

- Local Outcome Improvement Plan (LOIP) 2019-2026
- Strategy Framework aligned to the LOIP
- Commissioning Intentions to provide direction to the design and delivery of services and the allocation of resources for 2021/2
- Revised Performance Management Framework within the Council Delivery Plan 2020/21
- Continuous monitoring of KPIs which populate the cluster level scorecards
- Net Zero Transition Plan

- NHSG Annual Operational Plan
- Performance,
 Assurance,
 Improvement and
 Risk framework
 (PAIR) & associated
 revised meeting
 structure

Principle D

Determining the interventions necessary to optimise the achievement of intended outcomes.

Sub-principles

- Determining interventions.
- Planning interventions.
- Optimising achievement of intended outcomes.

| IJB | ACC | NHSG |
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| Effective and embedded risk management system Effective and embedded budget monitoring and financial planning | Council Delivery Plan 2021/22 ALEO Annual Reporting to Strategic Commissioning Committee ALEO Assurance Hub Capital Board and Capital Programme Committee | Effective and embedded risk management systems |







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| • | Third party governance and |
|---|----------------------------|
| | assurance |

- Performance management framework
- Health & safety arrangements
- Information governance assurance framework
- Business continuity plans
- Civil contingencies group and plan

 Community Planning Partnership Improvement Programme (reviewed)

- Effective and embedded budget monitoring and financial planning
- Performance management
- NHSG Health & Safety Committee
- NHSG caldicott guardian
- NHSG annual accountability review

Principle E

Developing the entity's capacity, including the capability of its leadership and the individuals within it

Sub-Principles

- Developing the entity's capacity.
- Developing the capability of the entity's leadership and other individuals.

| IJB | JB ACC | |
|---|---|---|
| Staff inductionOrganisational Development Plan | Elected Member Development Programme Digital Champions and Digital Super Champions Leadership Forum | Staff inductionNorth East leadership schemes |







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- IJB Workforce plan (26 March 2019)
- Role and responsibilities protocol for Chief Officer and Chief Finance Officer
- IJB Induction and development programmes

- Online learning platform for staff, ACC Learn
- Board structure to oversee Strategy, Transformation, Performance and Risk
- Policy Framework
- Continuous Review and Development process based on approved Capability Framework

- NHS HR policies
- Staff partnership representation
- Engagement with Scottish Government Effective Leadership and Quality Improvement programmes

Principle F

Managing risk and performance through robust internal control and strong public financial management.

Sub-principles

- Managing risk.
- Managing performance.
- Managing data.
- Strong public financial management.

| IJB | ACC | NHSG | |
|---|---|--------------------------------------|--|
| | | | |
| Financial regulations (revised) | Internal Audit Plan, Internal Audit Annual Report and Follow- | NHSG schedule of | |
| 29 October 2019) | Up to approved recommendations | reserved decisions | |
| Performance management | Risk Registers and Assurance Maps for all Clusters and | NHSG standing | |
| framework | reported to Committees. | financial instructions | |
| Effective and embedded | Corporate Risk Register and Assurance Map reviewed by | Performance | |
| budget monitoring and | Audit, Risk and Scrutiny Committee and Risk Board | management | |
| financial management | Organisational Resilience Group | framework | |
| Risk appetite statement | Public Protection Committee | Effective and | |
| (revised 1 December 2020) | Risk Management Policy and Guidance | embedded budget | |







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- Internal and external audit plans
- Third party governance and assurance
- Integration scheme (revised 27 March 2018)
- Annual review of Audit and Performance Systems committee effectiveness (reviewed 11 September 2018)
- Data protection compliance (Officer established 22 May 2018)
- Business continuity plans for critical functions
- Medium Term Financial Framework (revised 23 March 2021)

- Risk Appetite Statement
- COVID-19 Financial Resilience Recovery Plan
- Business Continuity Policy
- Procurement Control Board
- EU Exit Steering Group
- Medium Term Financial Strategy
- ALEO Assurance Workplan

monitoring and financial management

- Risk registers
- Internal and external audit plan
- Information governance
- NHSG Policy for Fraud Prevention
- NHSG Risk
 Management Policy
 & Strategy







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Principle G

Implementing good practices in transparency, reporting, and audit to deliver effective accountability.

Sub-principles

- Implementing good practice in transparency.
- Implementing good practices in reporting.
- Assurance and effective accountability.

| IJB | ACC | NHSG |
|---|--|--|
| 100 | ACC | 141130 |
| Committee reporting framework Financial reporting – annual financial statements and accounts, annual budget Financial plans reporting to committees Internal and external audit plans Third party governance Medium Term Financial Framework (revised 23 March 2021) MSG Performance Indicators Performance Management Framework Complaints handling procedure (Revised 23 February 2021) New IJB report format. | Scheme of Governance Performance Reporting Financial Management Code Internal Audit Plan Best Value Audit Local Area Network Inspections Planner | Financial reporting – annual financial statements and accounts, annual budget Internal and external audit plans |



